Platform: Windows 8.1 Pro

Version: orthancinstaller-win64-19.9.4, commandline for verbose logging: Orthanc-1.5.7-Release

I am wondering if someone can point me in the right direction here. I download and installed the software and put in the path for the dicomweb plugin into the orthanc.json file

// doubling them, or replaced by forward slashes "/".

"Plugins": ["C:/Program Files/Orthanc Server/Plugins/OrthancDicomWeb.dll"],

The non verbose log seems to give no indication something is wrong:

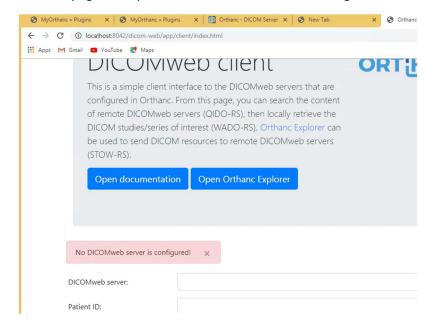
```
W1009 12:06:51.781359 main.cpp:1442] Orthanc version: 1.5.7
W1009 12:06:51.783359 OrthancConfiguration.cpp:113] Scanning folder "Configuration" for configuration files
W1009 12:06:51.783359 OrthancConfiguration.cpp:61] Reading the configuration from: "Configuration\dicomweb.json"
W1009 12:06:51.783359 OrthancConfiguration.cpp:61] Reading the configuration from: "Configuration\mysql.json"
W1009 12:06:51.784360 OrthancConfiguration.cpp:61] Reading the configuration from: "Configuration\orthanc.json"
W1009 12:06:51.784360 OrthancConfiguration.cpp:61] Reading the configuration from: "Configuration\postgresql.json"
W1009 12:06:51.785359 OrthancConfiguration.cpp:61] Reading the configuration from: "Configuration\serve-folders.json"
W1009 12:06:51.785359 OrthancConfiguration.cpp:61] Reading the configuration from: "Configuration\transfers.json"
W1009 12:06:51.785359 OrthancConfiguration.cpp:61] Reading the configuration from: "Configuration\webviewer.json"
W1009 12:06:51.786360 OrthancConfiguration.cpp:61] Reading the configuration from: "Configuration\worklists.json"
W1009 12:06:52.088380 main.cpp:702] Loading plugin(s) from: C:/Program Files/Orthanc Server/Plugins/OrthancDicomWeb.dll
W1009 12:06:52.107384 PluginsManager.cpp:269] Registering plugin 'dicom-web' (version 1.0)
W1009 12:06:52.108390 PluginsManager.cpp:168] URI to the DICOMweb REST API: /dicom-web/
W1009 12:06:52.109423 PluginsManager.cpp:168] URI to the WADO-URI API: /wado
W1009 12:06:52.109423 OrthancInitialization.cpp:301] SQLite index directory: "C:\Orthanc"
W1009 12:06:52.109423 OrthancInitialization.cpp:376] Storage directory: "C:\Orthanc"
W1009 12:06:52.111378 HttpClient.cpp:1040] HTTPS will use the CA certificates from this file: Configuration
W1009 12:06:52.112379 LuaContext.cpp:104] Lua says: Lua toolbox installed
W1009 12:06:52.112379 LuaContext.cpp:104] Lua says: Lua toolbox installed
W1009 12:06:52.112379 ServerContext.cpp:316] Disk compression is disabled
W1009 12:06:52.112379 ServerIndex.cpp:1613] No limit on the number of stored patients
W1009 12:06:52.112379 ServerIndex.cpp:1630] No limit on the size of the storage area
W1009 12:06:52.113378 ServerContext.cpp:168] Reloading the jobs from the last execution of Orthanc
W1009 12:06:52.113378 JobsEngine.cpp:283] The jobs engine has started with 2 threads
W1009 12:06:52.114379 main.cpp:934] DICOM server listening with AET ORTHANC on port: 4242
W1009 12:06:52.114379 HttpServer.cpp:1271] HTTP compression is enabled
W1009 12:06:52.115378 HttpServer.cpp:1178] HTTP server listening on port: 8042 (HTTPS encryption is disabled, remote access
W1009 12:06:52.115378 main.cpp:714] Orthanc has started
```

Orthanc loads fine and it appears the plugin load fine as well.



But when I try to load the dicom-web there's an error

And this page clearly shows that the server is not configured



I start the command line in verbose mode as per the instructions and it seems to fail with Error 193 but I don't really know what to do to fix it or if I have overlooked something in the configuration?

W1009 12:00:46.174361 main.cpp:1442] Orthanc version: 1.5.7 W1009 12:00:46.174361 OrthancConfiguration.cpp:61] Reading the configuration from: "orthanc.json" 11009 12:00:46.189988 Toolbox.cpp:1447] Setting up the ICU common data I1009 12:00:46.471243 Toolbox.cpp:1430] Using locale: "" for case-insensitive comparison of strings I1009 12:00:46.471243 Enumerations.cpp:2234] Default encoding for DICOM was changed to: Latin1 I1009 12:00:46.471243 FromDcmtkBridge.cpp:233] Using DCTMK version: 364 I1009 12:00:46.471243 FromDcmtkBridge.cpp:241] Loading the embedded dictionaries I1009 12:00:46.518111 FromDcmtkBridge.cpp:253] Loading the embedded dictionary of private tags I1009 12:00:46.549367 FromDcmtkBridge.cpp:2175] Registering JPEG Lossless codecs in DCMTK I1009 12:00:46.549367 FromDcmtkBridge.cpp:2180] Registering JPEG codecs in DCMTK W1009 12:00:46.564994 main.cpp:702] Loading plugin(s) from: C:/Program Files/Orthanc Server/Plugins/OrthancDicomWeb.dll E1009 12:00:46.564994 SharedLibrary.cpp:60] LoadLibrary(C:/Program Files/Orthanc Server/Plugins/OrthancDicomWeb.dll) failed: Error 193 E1009 12:00:46.564994 main.cpp:1468] Uncaught exception, stopping now: [Error while using a shared library (plugin)] (code 25) W1009 12:00:46.564994 main.cpp:1501] Orthanc has stopped

Thanks to anyone that can point me in the right direction!

Sean